





## FieldConnect – TDS Ranger, Trimble TSC2, TDS Recon, Juniper Archer, or HP IPAQ (Windows Mobile 5.0)

### Installation message “designed for a previous version of Windows”

#### **Non-Issue:**

During installation, you may get the following error: “The program you have installed may not display properly because it was designed for a previous version of Windows Mobile software.” This message is because the installation files do not recognize Windows Mobile 2003 SE or Windows Mobile 5.0. Just click OK each time this error comes up (once for the MicroSurvey FieldConnect program, once for the Microsoft .NET Compact Framework, and once for the Microsoft SQL Client). Installation will complete despite the warnings, just ignore them.

### Connection to the modem must be done manually

#### **Issue**

When connecting to the modem with FieldConnect, you may get an error message indicating either “Web Exception” or “An internet connection to the OfficeSync Gateway could not be established. Please Try Again”

#### **Solution**

The new Rangers and other devices running Windows Mobile 5.0 must be connected to the Field Kit modem manually instead of automatically. You must create a dialup connection to use with the modem, use it to manually connect to the internet, and then start FieldConnect.

For complete instructions, please contact technical support at: 1-800-668-3312