





## FieldConnect – Ranger or Husky FS/4 (Windows CE 3.0)

### Operating System must be Windows CE 3.0 Revision 2.4 or newer

#### Issue

FieldConnect will not run on a Ranger with an operating system older than Windows CE3.0 Revision 2.4. To check your version click Start > Settings > Control Panel then double click on the System icon.

#### Solution

There is a free update provided by TDS to update your CE 3.0 Ranger to Revision 2.4. See the TDS website, or contact your dealer for information on this free update. (Please note that this is not an upgrade to Windows CE.NET, just to a newer version of Windows CE 3.0.)

### Incomplete COM setting prevents connection

#### Issue

After installing FieldConnect on a Ranger CE 3.0, when you enter in the Account Number and then press OK, you immediately get an error message indicating "An internet connection to the OfficeSync Gateway could not be established. Please Try Again."

#### Solution

When creating the Field Connect entry in the Remote Networking Connections section, there is something that requires a manual adjustment. The adjustment has to be made after you make your first connection attempt with the Field Kit. No actual entries have to be modified. This setting completes a registry entry that allows the system to dial out and connect to the internet. Click on Start > Programs > Communication > Remote Networking, then tap the FieldConnect icon just once to highlight it, then click on Connection > Properties. No settings need to be changed, just press the "Next" button then the "Finish" button, and then close the Remote Networking window.

See the video at: <http://128.121.250.210/support/movies/RangerRemoteNetworkingChange.htm>